



Wastewater Customers;

During the recent rain events the city's wastewater system has been carrying far more water than in normal conditions. We need your help in trying to get this heavy flow down to its normal amounts. This high level of flow causes problems in our lift stations and at our treatment plant.

Where you come in; the sewer lines that extend onto your property could be leaking allowing rainwater to enter the system. A broken cleanout cap or cracked line in a low area can carry hundreds if not thousands of gallons into the collection system. The water coming from one yard isn't problematic by itself but when you have 1000's of customers it adds up to an overwhelming amount.

What to do; please look around your yard for broken sewer piping or cleanout caps. If you suspect a problem the public works department would be glad to assist you in further identifying the problem and potential solutions. If you identify a problem area please call (903) 429-3008 if we're not there leave a message with your address and phone number and we will get back to you ASAP.

Thanks in Advance for your help,

Mark Patterson

Patterson Professional Services